BSES Yamuna Power Limited

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Ref No: RA/14-15/BYPL/ 961

Date: 30th Oct 2014

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017

Sub: Overall standards of performance of Discoms – Reliability Indices.

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of Sep 2014 are being submitted herewith (enclosed as Annexure – 1).

Thanking You,

Yours faithfully,

For BSES Yamuna Power Ltd.

(Aditya Pyasi)
Head Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for September-2014

BSES *Yamuna Power Limited*

			-2014		Total cases			
			Within Specified Time Limit	Above Specified Time Limit	(A)	Within Time Limit		
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	34777	148	34925	34777	148	99.58%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	503	0	503	503	0	100.00%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	0	0	0	0	0	#DIV/0!
			0	0	0	0	0	#DIV/0!
4	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	180	0	180	180	0	100.00%
	Restoration of supply by 6:00 PM		180	0	180	180	0	100.00%
5	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	1556	0	1556	1556	0	100.00%
	Replacement of fused/defective unit							
6	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.15352					
	SAIDI		0.19306					
	MAIFI		0.00000					
7	Frequency Variation	To maintain supply frequency within range as per IEGC						
8	Voltage Unbalance	Maximum of 3% at point of commencement of supply						
9	Percentage Billing Mistakes	Not exceeding 0.2%	481	0	1414576	481	0	0.03%
10	Percentage Faulty Meters	Not exceeding 3%	1950	0	1425049	1950	0	0.14%